



**Notice of a public meeting of
Communities and Environment Policy and Scrutiny Committee**

To: Councillors Gunnell (Chair), Richardson (Vice-Chair),
Funnell, Hunter, Kramm, Mason and Dew

Date: Wednesday, 16 November 2016

Time: 5.30 pm

Venue: The Thornton Room - Ground Floor, West Offices (G039)

AGENDA

1. Declarations of Interest

At this point in the meeting, Members are asked to declare:

- any personal interests not included on the Register of Interests
- any prejudicial interests or
- any disclosable pecuniary interests

which they may have in respect of business on this agenda.

2. Minutes (Pages 1 - 8)

To approve and sign the minutes of the Communities and Environment Policy and Scrutiny Committee held on 21 September 2016.

3. Public Participation

At this point in the meeting, members of the public who have registered their wish to speak regarding an item on the agenda or an issue within the Committee's remit can do so. The deadline for registering is **Tuesday 15 November 2016 at 5.00pm.**

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The Council's protocol on Webcasting, Filming & Recording of Meetings ensures that these practices are carried out in a manner both respectful to the conduct of the meeting and all those present. It can be viewed at:

https://www.york.gov.uk/downloads/file/6453/protocol_for_webcasting_filming_and_recording_council_meetingspdf

4. Attendance of North Yorkshire Fire & Rescue Service and Update on the Fire Authority (Pages 9 - 12)

This report advises Members on Service Delivery activity involving North Yorkshire Fire and Rescue Service (NYFRS) that has occurred between 1 April and 30 September 2016 and provides an update regarding other relevant issues from within the York and Selby District. This will be followed by a verbal update from Councillor Richardson on the Fire Authority.

5. Update on the 2016 work of AVANTE & Operation Erase (Pages 13 - 18)

This report provides the committee with an annual update on the work of the Operation Erase (Saturday daytime alcohol-related disorder) and AVANTE (Alcohol, Violence and Night-time Economy) Task Groups.

6. Update on the 2013-16 Hate Crime Strategy (Pages 19 - 30)

This report provides an update on the delivery of the current Hate Crime Strategy for York, and provides an outline of the planned work for delivery of a new Hate Crime Strategy for 2017-19.

7. Work Plan 2016/17 (Pages 31 - 32)

Members are asked to consider the Committee's work plan for the municipal year 2016/17.

8. Urgent Business

Any other business which the Chair considers urgent under the Local Government Act 1972.

Democracy Officer:

Laura Clark

Contact Details:

- Telephone – (01904) 554538
- Email – Laura.Clark@york.gov.uk

For more information about any of the following please contact the Democracy Officer responsible for servicing this meeting Laura Clark (details above).

- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports

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City of York Council

Committee Minutes

Meeting	Communities And Environment Policy And Scrutiny Committee
Date	21 September 2016
Present	Councillors Gunnell (Chair), Richardson (Vice-Chair), Funnell, Hunter, Kramm, Mason And K Myers (Substitute for Councillor Dew)
Apologies	Councillor Dew

18. Declarations of Interest

Members were asked to declare any personal interests not included on the Register of Interests, or any prejudicial or disclosable pecuniary interests that they might have in respect of the business on the agenda.

Councillor Kramm asked for it to be noted that he was now a trustee for Friends of St Nicholas Fields, although this was not directly related to the business on this agenda.

19. Minutes

Resolved: That the minutes of the of the Committee meetings held on 29 June and 18 July 2016 were approved as a correct record and signed by the Chair.

20. Public Participation

It was reported that there had been no registrations to speak at the meeting under the Council's public participation scheme.

21. Presentation on Allerton Park Waste Recovery Treatment Centre

The Committee received a presentation from North Yorkshire County Council (NYCC), on the ongoing development of the Waste Recovery Treatment Centre at Allerton Park.

During questions from Members, NYCC confirmed that:

- The implications of 'Brexit' should not have any immediate impact on the development. Finance for the project was hedged and any risk was therefore the contractors.
- Recycling would be weighed via a weigh bridge.
- Were household waste levels to drop significantly this would not have an impact contractually, as household waste would be replaced with commercial waste.
- It was hoped the facility would be open by January 2018.
- In the event that the facility failed to meet targets they would be subject to financial penalties.

It was agreed that a copy of the presentation and supporting notes, as well as a link to the webcast (specifically the question and answer session), be circulated to all Members.¹

Resolved: That the information contained in the presentation be noted.

Reason: To update the scrutiny committee on the state of the ongoing development at Allerton Park.

Action Required

1. To circulate presentation and supporting notes plus a link MC to the webcast to all Members.

22. 2016/17 Finance and Performance Monitor 1 Report

Members gave consideration to a report that provided details of the 2016/17 forecast outturn position for both finance and performance across services within City & Environmental Services and Communities and Neighbourhoods.

Officers answered Member questions on the following issues:

Waste Collection and Recycling

Officers confirmed that:

- A number of household collection rounds had been removed, which had in turn allowed for a reduction in trucks and crews.
- This figure would be back on balance for the 2017/18 financial year.

- New vehicles had been purchased which would allow for separation of recycling at the kerbside, which was better value.

The Executive Member for Environment, told the committee that he had an upcoming meeting with York Civic Trust to discuss bins and recycling within the City Centre.

Members queried the Service Level Agreement (SLA) for emptying litter bins, and why a number of Performance Indicators were deteriorating, specifically:

CSPEC4 - Calls for Service - Vegetation (includes weeds and overgrown hedges)

CSPEC5 - Calls for Service - Cleansing (includes dog fouling, litter and all other cleansing cases)

CSPEC6 - Calls for Service – Graffiti

The Scrutiny Officer agreed to circulate this information to the committee ahead of the next meeting.²

Hate Crime and Domestic Abuse

Officers stated that there had been an increase in Hate Crimes and Domestic Abuse. There was a feeling that this figure may reflect increased confidence in the reporting system due to additional victim support on offer. It was however stated that it was impossible to measure this correlation.

Officers confirmed that City of York Council was still White Ribbon accredited. Members suggested re-starting this campaign, which highlighted the issue of violence against women.

Officers clarified that police data was used to inform these statistics, however further data capture (e.g. NHS, solicitors, third sector) may not be meaningful enough to divert time and money away from vital services. Members suggested that information sharing, rather than data capture, could still be valuable.

Maintenance and Repair

Officers confirmed that:

- There had been a £500k overspend on repairs and maintenance.
- The Council had a commitment to customers which could sometimes necessitate the use of sub-contractors.
- Condensation is not an indicator of major defects in a property, but rather how the property is used.
- The level of rough sleepers in York had increased slightly, but from an unusually low level, which was still significantly less than the national average.

Resolved: That the information contained in the report be noted.

Reason: To update the scrutiny committee of the latest finance and performance position.

Action Required

2. To circulate information on SLA's in relation to the Finance and Performance Monitor 1 report.

MC

23. City of York Flood Action Plan

The committee considered a report and accompanying presentation from the Environment Agency (EA) which outlined progress so far in relation to an action plan to reduce further flood risks in the city and to decide where £45M of additional government funding would be spent.

In response to Member questions EA representatives and the City of York Council's (CYC) Flood Risk Manager confirmed:

- Many flood assets in York fell below the required standard when they were assessed in December 2015, ahead of the flooding over the Christmas period.
- CYC, EA and Yorkshire Water would work collaboratively to address drainage issues throughout the city.
- In reference to housing developments, flood risk engineers liaise closely with planning on applications and drainage issues.

- Dredging was not always the most appropriate action, much depended on the management of flow. It was felt that the Foss may benefit from dredging.
- The pump at the Foss Barrier would be replaced at the end of September, leaving the barrier with the ability to easily handle water levels of those seen in November 2015.

Members felt that the Environment Agency needed to reassure those living in areas which had been flooded that there would not be a repeat of the situation over the coming months.

The Executive Member for Environment confirmed he would push for greater communication to residents at the next Yorkshire Regional Flood and Coastal Committee meeting.

EA representatives confirmed that a public exhibition of plans would take place on the weekend of 25 November 2016.

Resolved:

1. That the information contained in the report (Annex and presentation in relation to the City of York Flood Action Plan be noted.
2. That Members' views and comments be noted.

Reason: To improve the resilience of the city's flood defences and provide reduced flood risk to residents, businesses and visitors to the city.

24. Chair's Comments

The Chair thanked Steve Waddington - Assistant Director Housing and Community Safety, on behalf of the committee, for all of his help and advice. She wished him luck in his new role.

25. Work Plan 2016/17

Consideration was given to the Committee's work plan for the municipal year 2016/17.

Hate Crime Strategy Task Group

Members requested the formation of a Hate Crime Strategy Task Group to work with Jane Mowat on the drafting of the 2017-19 Hate Crime Strategy.

Nominations were:

- Councillor Gunnell
- Councillor Mason
- Councillor Richardson

It was agreed the committee would receive an update on the implementation of the current strategy and an overview of the Task Group's review at its next meeting on 16 November.

Ward Funding Scrutiny Review

Members of the Ward Funding Scrutiny Review Task Group gave a verbal update on their ongoing work in support of their review and confirmed they would be holding a consultation event in November to meet with previous recipients of ward funding to gather their views on the process and the barriers if any, they had faced.

Geese Management

Councillor Kramm asked for an update on the Geese Management strategy. The Scrutiny Officer clarified that an official update would not be made until the six month point, however would provide an informal update via email.

CYC Flood Defences Action Plan (Environment Agency)

There would be an update from the Environment Agency at November's meeting.

Resolved: That the work plan be approved subject to the following above amendments.

Reason: To ensure that the committee has a planned programme of work in place.

Councillor Gunnell, Chair

[The meeting started at 5.35 pm and finished at 8.35 pm].

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City of York Council

Communities and Environment Policy and Scrutiny Committee

North Yorkshire Fire and Rescue Service Update York

16 November 2016

Report of Group Manager Dave Dryburgh

1.0 PURPOSE OF REPORT

1.1 To advise members of the Communities and Environment Policy and Scrutiny Committee regarding Service Delivery activity involving North Yorkshire Fire and Rescue Service (NYFRS) that have occurred between the 1st April – 30th September 2016 and to provide an update regarding other relevant issues from within the York and Selby District.

2.0 INTRODUCTION

2.1 The following report covers the period 1st April – 30th September 2016.

3.0 SERVICE DELIVERY

3.1 The tables below provide an overview of the Community Safety initiatives conducted in the York area in the past 6 months and the work undertaken in the previous 12 months as a comparator.

3.2 It is of note that included within those items that fall within 'other community fire safety talks' we are now delivering water safety input during the freshers weeks at both York St John and the University of York ensuring that all new students residing in the City for the first time are made fully aware of the risks posed by the rivers in York, especially during their interaction with the night time economy.

3.3 The community safety activity is undertaken by a mixture of both operational firefighters and dedicated community safety officers.

3.4 Technical fire safety activity is undertaken at a low risk level by operational firefighters while more complex and higher risk inspections are undertaken by a specialist team. The specialist team

do not only carry out inspection audits but engage in educating the business community regarding their fire safety responsibilities.

Community Fire Safety	Apr 16 to Sep 16	Apr 15 to Mar 16
Number of Smoke Alarms fitted	252	611
Number of Home Fire Risk Assessments completed	168	461
Drive Alives	3	3
Matrix deployments	22	28
Targeted driving campaigns	4	11
School talks promoting community safety	13	41
Child Firesetters	0	9
Bonfire Awareness talks	3	4
Other community fire safety talks	75	128

Technical Fire Safety	Apr 16 to Sep 16	Apr 15 to Mar 16
Number of Fire Safety Audits Completed	228	448
All TFS job types completed	617	1208

4.0 Fire Cover Review

- 4.1 During 2014 and 2015 we carried out a review of fire cover across North Yorkshire and the City of York.
- 4.2 As this review of fire cover followed on from a review which had focused only on the City of York, which led to the construction of a new shift system fire station at Kent Street, the closure of the existing station at Clifford Street and the relocation of the aerial ladder platform and a fire appliance to the existing on call station at Huntington, there was no direct impact for the City of York other than the decision to upgrade and align the existing Water Rescue Unit with national standards.
- 4.3 However, following an appropriate consultation process the Fire Authority have agreed to make a number of changes in respect of how fire cover will be delivered across the Service;
- To replace one wholetime crewed standard appliance with a Tactical Response Vehicle at Harrogate, Malton, Northallerton, Ripon, Scarborough and Tadcaster.

- The introduction of three District based Watch Managers to assist with retained recruitment as well as four wholetime Crew Managers and three wholetime firefighters to assist in the operational staffing reserve.

- 4.4 These changes will see a reduction in the number of wholetime firefighters based at Tadcaster Fire Station although there will be an increase in retained staff. This is due to the Tactical Response Vehicle, which will essentially be a small fire engine, with a pumping capability, requiring less staff to operate it. The Service hopes to manage the reduction in staff numbers at those locations detailed through naturally occurring leavers (retirements), station transfers and promotions to ensure the minimum disruption to staff.
- 4.5 It is anticipated that the whole project will take until 2020 to fully role out although Tadcaster will be amongst the first locations to 'go live' with a Tactical Response Vehicle during February 2017.

5.0 Operational Activity

- 5.1 During the last twelve months and since the last report we made to the committee there has been a considerable amount of operational activity which has either directly impacted or had a large pull on our resources within the City of York.
- 5.2 Most notable have been the large waste fire at the former Wagstaffs waste recycling site at Long Lane, Great Heck which ran for several months and was finally resolved from an operational fire perspective towards the end of 2015 and the flooding involving the City of York and the wider area over Christmas and New Year of 2015/16.
- 5.3 During that period the Service received an unusually high number of calls which resulted in our attendance at 535 incidents; 387 of which were flood related.
- 5.4 The widespread flooding led to the mobilisation of National Resilience assets from around the Country to assist with the Service's response. Due to the widespread nature of the incident these resources were deployed in and around the City of York which freed our existing appliances to respond to other emergencies such as road traffic collisions and property fires that occurred independent of the flooding.

6.0 RECOMMENDATIONS

6.1 That Members note the activities that have taken place.

**Dave Dryburgh
Group Manager York & Selby
Fire Service Headquarters
Thurston Road
Northallerton
DL6 2ND**



**Communities & Environment Policy & Scrutiny
Committee**

16 November 2016

Report of the Head of Community Safety

Update on the work of the AVANTE (Alcohol, Violence and Night Time Economy) and Operation Erase (Saturday daytime alcohol-related disorder) Task Groups.

Summary

1. This is the annual update on the work of the Operation Erase (Saturday daytime alcohol-related disorder) and AVANTE (Alcohol, Violence and Night-time Economy) Task Groups.

Background

2. The AVANTE Task Group was established in January 2013 and soon identified a specific trend of alcohol-related disorder on Saturday daytimes (roughly 11am – 10pm). A specific sub-group was established in June 2013 to address this particular problem and took the police operational name of Operation Erase.
3. Agencies represented across both task groups include: City of York Council, North Yorkshire Police, British Transport Police, University of York, University of York St. John, Lifeline, Street Angels, Pub Watch, Railway Station management, Train Operating Companies, Make it York and York Racecourse.

Work Update

4. Both the AVANTE and ERASE groups have continued to meet on a regular basis, delivering an established programme of initiatives, including:
 - Operation Safari (NYP led - violence and theft in the Night Time Economy).
 - Alcohol Diversion Programme.
 - Monitoring of the Cumulative Impact Zone (CIZ)

- Pub Watch
- University of York Nightsafe scheme
- University of York St. John 'Plan Safe, Drink Safe, Home Safe' schemes.
- Street Angels
- River Safety – both universities offer student briefings.

5. Initiatives relating specifically to Operation Erase include:

- 'Had Enough? We Have Too' poster campaign.
- Multi-agency Days of Action from May – September.
- Intermittent temporary deployment of ticket barriers at York Station. Barriers are always deployed on Race days and where possible for the Days of Action.
- Deployment of 'Dry Trains' when routes and resources allow.
- Licensees Code of Conduct.
- Increased police presence

6. In February 2016 North Yorkshire Police commissioned a Crime Pattern Analysis report into alcohol-related crime, anti-social behaviour and Public, Safety and Welfare (PSW) occurrences reported in the York Cumulative Impact Zone (CIZ) area over the 2014 and 2015 periods. *See Annex 1 for map of CIZ.*

7. The summary of findings was as follows:

- The number of recorded occurrences within the CIZ decreased in 2015 compared with the previous year. Alcohol-related occurrences have decreased by 3% (-50 incidents).
- ASB continues to be the most prevalent occurrence type, however a decrease is also evident and this includes alcohol-related nuisance. ASB nuisance reports have decreased by 11% (-172 incidents). These reports include: begging and vagrancy, buskers, street urination, public order behaviour such as fighting or drunkenness and verbal abuse.
- Violence-related reports increased by 18 incidents in 2015. Alcohol-related violence also increased by 18. NB: Violent crime covers a wide spectrum from minor assaults, harassment and abuse that result in no physical harm to the victim through to incidents of wounding and murder.
- Theft-related offences have recorded notable decreases during 2015.

- The highest concentration of offences continues to be in areas of high footfall (Coney Street, Micklegate, Blake Street, Blossom Street and Clifford Street) These zones encompass a high concentration of licensed premises.
 - The highest levels of reported occurrences are during the summer months of July and August, together with December.
 - Calls for police service are at their highest on weekends; Saturday and Sunday. This is consistent across 2014 and 2015.
 - Activity is highest between 1pm-6pm and midnight-4am. These periods incorporate the traditional Night Time Economy period as well as representing the trend of visiting revellers coming into the city late morning on Saturday through into early evening when they catch the last trains home.
8. Much of the low-level disorder conducted on Saturday daytimes does not fall within the realms of criminal behaviour and is therefore not recorded, but nonetheless has an impact upon peoples' perception of the city and their feelings of safety. North Yorkshire Police and British Transport Police have both recently conducted perception surveys. Results of the BTP survey are not likely to be available in time for the meeting. North Yorkshire Police, however, surveyed a sample of 148 city centre visitors. 93% of respondents felt that York was a safe city, 52% felt that York was not family friendly on a Saturday afternoon, 50% felt that partner agencies were working well together to make York safe on Saturdays and 94% felt that seeing a police presence in the city made them feel safer.
9. Anecdotally both the NYP and BTP feel that things are improving. Saturday day-time problems had initially focussed around visitors from the North-East, but both police forces state that these appear to have resolved through targeted campaigns and initiatives. Similar work is now underway, focussing on visitors from South Yorkshire and improvements are already been experienced. Implementation of the temporary ticket barriers should deter people travelling without a ticket and provides a valuable opportunity for engagement with people as they queue at the barrier. British Transport Police have experienced a 'marked decrease' in crimes and arrests on a Saturday.

Going Forward

10. It is important that a focus is retained on these issues. Both task groups will therefore continue to meet. A recent positive development has been the access to additional city centre patrolling resources in the form of

CYC Neighbourhood Enforcement Officers (NEOs) and BID Rangers. The BID Rangers are deployed on both Friday and Saturday evenings until midnight and the NEOs take part in the Days of Action. In addition, CYC are in the process of recruiting two full-time Licensing Enforcement Officers who will work evenings and weekends and whose duties will include visits to licensed premises to ensure they are complying with the Licensing Act 2003 and any additional licence conditions.

Contact Details:

Author:

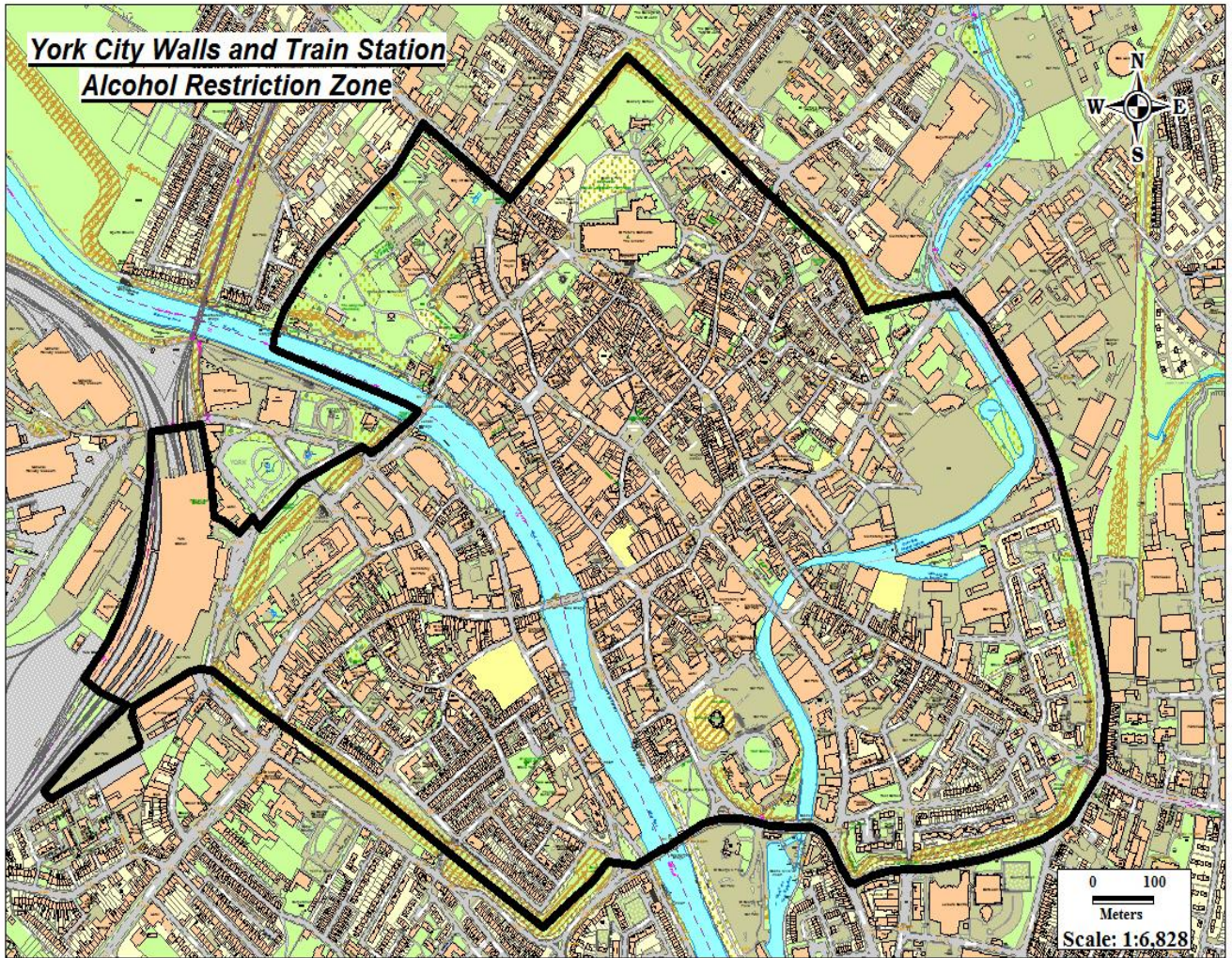
Tanya Lyon

Community Safety Manager

Telephone: 01904 555741

e: tanya.lyon@york.gov.uk

Annex 1



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**Communities & Environment Policy & Scrutiny
Committee****16 November 2016**

Report of the Assistant Director, Housing & Community Safety

Update on the Hate Crime Strategy for York 2017 - 19**Summary**

1. This report provides an update on the delivery of the current hate crime strategy for York, and provides an outline of the planned work for delivery of a new hate crime strategy for 2017-19.

Background

2. Embracing Diversity: A Hate Crime Strategy for York was approved by the Safer York Partnership Board in 2013 and finishes at the end of 2016. The strategy set out the evidence on which the current strategic aims and priorities were based and provided a plan for how Safer York Partnership (SYP) and its partners could make a meaningful contribution toward building safer and stronger communities.
3. An update on the delivery of the current strategy was presented to this Policy & Scrutiny Committee in March 2016, detailing the work that had been undertaken – see update information at Annex 1.

Consultation

4. Tackling hate crime requires the input and expertise of a range of statutory bodies and voluntary sector organisations. These include North Yorkshire Police, North Yorkshire Fire & Rescue Service, the local Universities and Further Education Colleges, as well as voluntary partners such as York Racial Equality Network, Yorkshire MESMAC, York People First, Supporting Victims and the Citizens Advice Bureau.
5. Throughout the period of the 2013-16 Strategy, consultation has been continuous to ensure that:

- The strategy has remained fit for purpose;
 - Specialist expertise has been sought in multi agency problem solving
 - The models of delivery have reflected organisational changes.
6. Looking ahead, prior to the introduction of the new strategy consultation will be carried out with all of the relevant statutory and voluntary agencies.

Role of the Community Safety Unit

7. At the time of writing the current strategy, the community safety team included a full time fixed term funded post of Hate Crime and Prevent Coordinator. However, the post was deleted from the structure following the end of the fixed term funding from the Home Office and a review of the service in 2014.
8. The review led to the establishment of a joint Community Safety Unit staffed by City of York Council and North Yorkshire Police Officers. The introduction of Police Officers into the Community Safety Unit, coupled with the establishment of Neighbourhood Enforcement Officers, increased resources to tackle issues across the city and enabled the Unit to operate more effectively and quickly, for example Police Officers review all anti-social behaviour (ASB) incidents across the city on a daily basis.
9. In relation to hate crime, this has provided a much more robust delivery model as responsibility is shared across the whole community safety team and no longer rests with one individual. The focus of the Unit is on risk and vulnerability and is very much a victim centred approach to problem solving. It has also ensured the delivery of a better quality of service to those who report hate crimes, as a result of more robust processes. For example, hate crime incidents are dealt with as part of the vulnerable risk assessment process with daily analysis of incidents reported to both City of York Council and North Yorkshire Police. This ensures that those incidents are either dealt with by the Safer Neighbourhood Police teams or where risk and vulnerability is high, can be managed through the Community Safety Unit.
10. A case management / information sharing system and weekly multi-agency problem solving (MAPS) meetings have also been introduced. Cases are logged on the E-CINS case management system. Hate crime incidents are brought to the MAPS meetings and actions assigned to a range of partners including the Police, schools, and social care teams to

ensure they are tracked and reviewed and information is shared in relation to each case.

11. Examples of cases dealt with through the Community Safety Unit:

- *Ms A reported disability discrimination in relation to her daughter who has learning difficulties. This was taking place at a youth club. This case is being reviewed through the weekly meetings with support to the victim being delivered through the police safer neighbourhood team*
- *It was reported that inflammatory comments had been posted on right wing social media sites involving a school in York. This was dealt with through a combination of requesting Facebook to remove the comments and a package of support to the head teacher, staff and parents of pupils. Additional reassurance patrols were provided by the police safer neighbourhood team at start and end of school day.*
- *A report was received by the unit relating to a homophobic incident involving residents in a privately rented and a council property. Support has been provided to the victim through the Community Safety Unit and a criminal trial is to take place.*
- *A report of disability discrimination was received by the unit in relation to the victim's mental health. Following discussion at MAPS, Together Pathways (Mental health provision working within the community safety unit) are working with the victim to prepare for some mediation with the perpetrator.*

Looking Forward to New Hate Crime Strategy for 2017-19

12. The actions contained within the current strategy have all been delivered and work is now underway to review that strategy, taking into account recommendations made in the North Yorkshire Police Hate Crime Problem Profile Refresh 2015¹ and the structural changes which have taken place within North Yorkshire Police and City of York Council. This coincides with the refresh of the Community Safety Plan and consideration will be given to incorporating the new Hate Crime Strategy for 2016-19 into that document, to reflect the links between hate crime and other areas of the community safety agenda rather than as a separate strategy.

¹ A protected document not for circulation

13. The new strategy will need to reflect and build upon the improvements for victims across the city detailed in paragraphs 8-10 above. It will also need to reflect the Community Safety Unit's close working with North Yorkshire Police (NYP) in this area, through inclusion of the recommendations within NYP's Hate Crime Problem Profile refresh which they undertook during 2015. This will ensure that victims get a consistent standard of response irrespective of who they report their concerns to.
14. The new strategy needs to be launched in April 2017, to tie in with the new Community Safety Strategy. It will need to reflect the increasing need for all of the organisations to be victim focussed, taking into account vulnerabilities and risk factors in individual cases. The suggested timeline for its introduction is detailed below:

Stage	Date
Hate Crime Strategy Scrutiny Review Task Group Meeting – to consider: <ul style="list-style-type: none"> • What , if any, changes are required to the strategic aims and objectives • The recommendations within NYP's Hate Crime Problem Profile 2015 Refresh • How to improve the delivery for victims, based on Cllrs knowledge of complaints from their local communities. 	29 November 2016
Task Group Meeting to consider Draft Strategy Document	Mid Dec 2016
Consultation with the public & interested partners	Jan - Feb 2017
Meeting of Task Group to consider Consultation Feedback	End of Feb/Early March 2017
SYP Board to agree draft Strategy	March 2017
Executive Member approval	April 2017

Council Plan

15. The Hate Crime Strategy relates to the following priorities within the Council Plan:
- A focus on frontline services
 - A council that listens to residents

Implications & Risk Management

16. **Equalities** – The Hate Crime Strategy fits within the Council’s equalities framework
17. **Crime and Disorder** - The Hate Crime Strategy fits within the remit of the Community Safety Team and is a priority within the Community Safety Plan 2017 -19.
18. There are no financial, HR, Legal, IT, Property or other associated implications.
19. There are no known risks associated with the recommendation in this report.

Recommendations

20. Members are asked to consider the content of this report and note both the progress in delivery of the previous strategy and the timescales for the new refreshed document.

Contact Details

Jane Mowat
Head of Community Safety
CANS
Tel No. 555742

Tom Brittain
Assistant Director Housing & Community
Safety

Report Approved Date 4 Nov 2016

Specialist Implications Officer(s) N/A

Wards Affected: List wards or tick box to indicate all

All

For further information please contact the author of the report

Background Papers:

Annexes:

Annex A – Update on Embracing Diversity: A Hate Crime Strategy for York

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Update on Implementation of Embracing Diversity: A Hate Crime Strategy for York (2013-16)

Strategic Aims

1. Strategic Aim 1: Raise awareness of hate crimes to aid prevention

Objective	Action	Progress
To improve prevention of hate crime through education and awareness raising programmes within key stakeholder organisations	i) Work with key agencies to develop multi-agency awareness training and roll out to all agencies ii) Develop multi-agency strategic delivery group with statutory and voluntary partners engaged in tackling Hate Crime iii) Develop operational links with the anti-bullying steering group	Training was developed and rolled out in 2014 after launch of strategy Following Community Safety Restructure, strategic responsibility for hate crime has been held by the SYP Board. SYP is also represented on the Police Independent Advisory Group Links established and work in relation to hate crime related bullying has been driven through the Multi-agency Problem Solving group (MAPS) aligned to the Community Safety Unit delivery structure
To increase public awareness and ensure that information on hate crime is widely available	i) Develop web portal for information and awareness to facilitate sharing of information relating to Hate Crime ii) Ensure publications / are available in all public access buildings	Information on how hate crime, including how to report is available on the SYP website www.saferyorkpartnership.co.uk Hate crime leaflets and posters were distributed after the launch of the strategy. Social media is widely used to promote hate crime reporting

To work closely with and strengthen the links between the statutory and voluntary sector agencies engaged in hate crime	<ul style="list-style-type: none"> i) Undertake an audit of voluntary groups and develop a directory of contacts ii) Ensure publications / posters are available across all public buildings 	<p>This was undertaken immediately after the launch of the strategy. The directory of contacts now sits within the Equalities team</p> <p>This was undertaken after the launch of the strategy.</p>
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2. Use of social media as a mechanism to engage with the community has increased significantly since the publication of the strategy. Twitter is widely used within the city to share information between agencies and to help to promote local awareness campaigns, national campaigns and changes which are being implemented in relation to how hate crime is tackled. Training aligned to the Prevent agenda also includes discussion on hate crime due to the links relating particularly to right wing extremism.

3. Strategic Aim 2: Make it easier for people to report hate crime

Objective	Action	Progress
Work with relevant agencies to improve the reporting of hate crime incidents	<ul style="list-style-type: none"> i) Consult with communities of interest and key agencies to ensure processes are accessible and meet the needs of the user, signed off by EAG ii) Map and publish a simple flowchart detailing the appropriate channels for reporting hate crime 	<p>This was undertaken after the launch of the strategy and signed off by EAG in 2013. Changes were then made in 2014 to include children's centres and community centres rather than libraries as more appropriate 3rd party reporting centres</p> <p>This was undertaken in 2013/14 in conjunction with North Yorkshire Police and North Yorkshire County Council and circulated widely to partners within the statutory and voluntary sector</p>
Develop alternative ways to report crimes that meet the specific needs of particular groups	<ul style="list-style-type: none"> i) Work with key media groups to develop media publicity awareness raising campaigns to increase media awareness and reporting relating to hate crime prevention work ii) Work with all statutory 	<p>This was undertaken initially after the launch of the strategy. SYP now uses the website and social media and links in awareness raising to national campaigns and or to promote awareness by partners</p> <p>This was undertaken initially</p>

	and voluntary sector organisations to develop appropriate mechanisms for reporting hate crime	and has periodically been reviewed in alignment with changes to reporting centres. Discussions took place in 2015 in relation to reporting through CAB.
	iii) Increase awareness amongst all agencies and signposting of hate crime	This is ongoing as agencies respective reporting processes change.
Develop a campaign to raise public awareness on how to report hate crime	i) Establish a network of 3 rd party reporting centres	This was developed when the strategy was launched and has subsequently been amended as processes have changed. e.g. North Yorkshire Police are now using Stop Hate and children's/community centres were added as reporting centres
	ii) Develop a 'Hate Crime Pack' for all media agencies to raise their awareness of the role that they have in ensuring hate crime is prevented.	Developed in conjunction with North Yorkshire Police and North Yorkshire County Council and promoted when the strategy was launched in 2013

4. North Yorkshire Police have recently undertaken a review of 3rd party reporting centres that confirms that vulnerable groups are not always aware of these centres. Also due to high levels of staff turnover and organisations failing to update their promotional materials it is clear that some centres are no longer fit for purpose. In considering the way forward in light of these difficulties, it has been decided to review the use of the centres, keep some as specific 'signposting centres'. In their place, locations will be identified where vulnerable individuals and those at risk with protected characteristics are more likely to naturally migrate to and ensure that staff/volunteers are supported and trained to enable people to report hate crime in locations where they feel safe. In addition North Yorkshire Police will continue to promote reporting via Stop Hate UK, True Vision and direct reporting online via the NYP website.

5. Strategic Aim 3: Improve the support available to victims of hate crime

Objective	Action	Progress
Ensure that information relating to support groups is	i) Work with relevant support groups to ensure that information	Good links were established through the consultation carried out prior to publication of the

made widely available to the public and key partners engaged in tackling hate crime	<p>on their services is widely available to victims of hate crime</p> <p>ii) Ensure that a complete network of support information is incorporated into multi-agency training</p>	<p>strategy. All groups promote their own literature. Work has been undertaken with CAB to establish their role as a reporting centre</p> <p>Training was held immediately after publication of the strategy and included circulation of the list of voluntary and statutory organisations able to offer victim support</p>
Develop multi-agency training that will result in a measurable improvement in services to victims and an increase in victim confidence	<p>i) Involve support groups and victims in the development of multi-agency training</p> <p>ii) Ensure training is tailored to meet the specific requirements of the recipients</p>	<p>Support groups were engaged in the training delivered after the launch of the strategy</p> <p>Due to the fact that hate crime encompasses a range of issues, all training is delivered to suit the target audience</p>
Ensure a victim centred approach to multi-agency problem solving	i) Work with wider neighbourhood safety and ASB task group to develop a victim centred approach to multi-agency problem solving	Problem solving takes place through the MAPS groups and is based entirely on a victim centred approach

6. 'Track my crime' is being considered by North Yorkshire Police. A number of forces now use this online service for victims which allows them to access the progress of the investigation of their crime. Focus on supporting victims based on a user led approach will be a primary focus and will include the identification of champions within partner organisations. This mirrors the approach used for victims of domestic abuse.

7. Strategic Aim 4: Improve data capture and develop a more accurate reflection of the extent and breakdown of hate crimes and incidents

Objective	Action	Progress
Work with statutory and voluntary sector agencies to improve the capture and analysis of data relating to hate crimes and incidents	<p>i) Establish comprehensive understanding of all data currently captured by agencies and how it is used.</p> <p>i) Develop links with</p>	<p>An audit of data was undertaken as part of the development of the strategy. There is little robust data within the voluntary sector with much reliance on anecdotal information rather than quantifiable figures</p> <p>Safer York Partnership has</p>

	<p>educational establishments to ensure data and information is shared to ensure early interventions and prevention approach is developed</p> <p>iii) Map reported hate crime incidents with all crime data to support multi-agency problem solving</p>	<p>good links with the universities and engages with them on a range of crime and safety issues including hate crime. Where issues have been identified, they have been addressed through multi-agency problem solving and close links with the police safer neighbourhood teams</p> <p>At the time the strategy was written, SYP had a dedicated analyst. This function has been absorbed within the Intelligence Hub. Maps are produced when requested but are not routinely produced</p>
<p>Ensure that mechanisms are in place to identify repeat and/or vulnerable victims and flag these to the relevant agencies and support groups</p>	<p>i) Work with NYP to ensure that repeat/vulnerable victims of hate crime are included in ongoing work to identify vulnerable victims of ASB</p> <p>ii) Identify the role NYP Independent Advisory Group (IAG) can play in this forum</p>	<p>This has been developed and is embedded in the tactical process aligned to delivery of the Community Safety Plan objective to reduce victims of ASB</p> <p>SYP has a representative on the IAG and is well engaged with their work</p>
<p>Create opportunities for agencies to share information and experiences</p>	<p>i) Work with key agencies to develop an annual forum for all agencies to share information and experiences related to tackling hate crime</p>	<p>This was delivered through workshops held as part of the Annual Crime Summit.</p>

8. The availability of hate crime data to Safer York Partnership has at times been difficult to obtain. This is now being addressed through the development of a revised Information Sharing Agreement between the police and the partnership. Data is attached as an appendix to this report. Anecdotal evidence of hate crime suggests that incidents of hate crime are higher than actual reported crime. This has been explored with partners, particularly the universities and suggests that victims who are the subject of verbal abuse when out in the city often tolerate it as they do not wish to detract from their visit waiting for the police and/or providing a statement.

9. The current Independent Advisory Group structure within North Yorkshire Police is about to change with the creation of a single IAG covering both York and Selby. This is a reversion to the original IAG model. All IAGs will be reviewed to ensure corporacy across the NYP force area.

Communities & Environment Policy & Scrutiny Committee – Workplan 2016/17

Dates	Work Programme
29 June 2016 @ 5:30pm	<ol style="list-style-type: none"> 1. Attendance of the Exec Mbr for Environment – Update on Priorities & Challenges (confirmed) 2. Report on Riverside Improvements (Dave Meigh) 3. Scoping Report on Ward Funding & Commissioning Review (Mary Bailey/Charlie Croft) 4. Workplan 2016/17
18 July 2016 @ 5:30pm	<ol style="list-style-type: none"> 1. Attendance of Exec Mbr for Housing & Safer Neighbourhoods – Update on Priorities & Challenges (Cllr Carr) 2. CYC Year End Financial & Performance Monitoring Report (Patrick Looker) 3. SYP Bi-Annual Performance Report inc. Update on Drug Related Crime & Disorder (Jane Mowat) 4. Attendance of North Yorkshire Police (Deputy Commander Charlotte Bloxham - attendance confirmed) 5. Consultation on Draft Alcohol Strategy (Nick Sinclair) 6. Housing Allocations Policy Development Review Draft Final Report 7. Update Report on the Housing & Planning Bill (S Waddington) 8. Workplan 2016/17
21 Sept 2016 @ 5:30pm	<ol style="list-style-type: none"> 1. Presentation on Allerton Park Waste Recovery Treatment Centre (Ian Fielding NYCC) 2. CYC First Qtr Finance & Performance Monitoring Report (Patrick Looker) 3. CYC Flood Defences Action Plan (Steve Wragg & Environment Agency) 5. Workplan 2016/7
16 Nov 2016 @ 5:30pm	<ol style="list-style-type: none"> 1. Attendance of North Yorks Fire & Rescue Service (David Dryburgh) & Verbal Update on the Fire Authority (Cllr Richardson) 2. Update on the 2016 work of AVANTE & Operation Erase (Tanya Lyon) with Adam Thomson NYP (AVANTE Chair) in attendance 3. Update on 2013-16 Hate Crime Strategy (Paul Morrison) 4. Feedback on Environment Agency Consultation on Flood Action Plan (Steve Wragg) <i>Item deferred to future meeting – date to be agreed</i> 5. Workplan 2016/7
25 Jan 2017 @ 5:30pm	<ol style="list-style-type: none"> 1. CYC Second Qtr Finance & Performance Monitoring Report (Patrick Looker) 2. SYP Bi-Annual Performance Report inc. Updates on Domestic Violence & Drug Related Crime & Disorder (Jane Mowat) 3. Draft Final Report Hate Crime Strategy Review & Draft 2017-20 Hate Crime Strategy 4. Update on Current Community Safety Plan (Jane Mowat) 5. Workplan 2016/7

15 March 2017 @ 5:30pm	<ol style="list-style-type: none">1. CYC Third Qtr Finance & Performance Monitoring Report (Patrick Looker)2. CYC Flood Defences Strategy Consultation (Steve Wragg)3. Workplan 2016/7
17 May 2017 @ 5:30pm	<ol style="list-style-type: none">1. Draft Community Safety Plan2. Draft Workplan 2017/18